



# Business in bloom

Technology to enhance your court reporting services

# It all starts with healthy roots

RealLegal is the #1 source of transcript-related technology for court reporters. Our roots lie in improving how final transcripts are formatted, linked to exhibits, synchronized to video, and admitted to the court. And, as a division of LiveNote®, the most widely-used litigation support software of any

kind\*, RealLegal also equips court reporters with the latest technology for use during live depositions. Whether you need to connect attorneys to realtime text and video in LiveNote, or deliver final transcripts in a format compatible with their software, we have the right solution for your business.

\*Source: AmLaw Tech Survey

## UNLIMITED WORKFLOW

## UNLIMITED MULTIMEDIA

DESKTOP SOFTWARE

### RealLegal E-Transcript Suite



### RealLegal Publisher Suite



Share files with scopists | Edit and redact | Apply electronic signatures | Send to production queue | Add passwords and lockouts | Format and certify for final delivery | Free viewers included

Link transcript text to exhibits | Convert scanned documents to OCR compatible | Synchronize text to video | Create bundled files | Deliver via CD, DVD or Web | Free viewers included

INTERNET APPLICATIONS

### LiveNote Stream Service



### RealLegal Web Repositories



Broadcast live text and video via the Internet | Connect multiple parties to the live feed | Enable instant messaging for clients | No tokens | Compatible with LiveNote SR | Free viewers included

Upload final transcripts, exhibits, and video | Enable multiple clients to access and search secure cases | Track client usage | Post invoices and other files | Add your logo | Free viewers included

Attorney



# Real

# Cultivate new skills and growth

Imagine being “the hero” at a deposition. Imagine confidently articulating to clients how your services help them contain litigation costs. Imagine your clients willingly paying more because of your knowledge of our software. This is the reality for participants in our certification programs.

Every year, hundreds of court reporters, videographers and litigation support professionals become certified on RealLegal and LiveNote technology. We tailor each curriculum to the technical demands from litigators to ensure that each graduate gains practical skills they can apply right away.

## Certified LiveNote Reporter

Building upon the fundamentals of realtime transcription, our Certified LiveNote Reporter (CLR) Program trains court reporters on the technical aspects of providing realtime to attorneys or judges, including connecting and troubleshooting serial and Internet realtime sessions.



*“LiveNote is the leader in realtime and transcript management technology for attorneys, and their Certified LiveNote Reporter program is an absolute must for every court reporter. I cannot emphasize that enough.”*

*~ Susan Gioffre, Past-President of the New Jersey Certified Court Reporters Association*

## Certified Multimedia Expert

The Certified Multimedia Expert (CME) Program trains experienced videographers and post-production staff on best practices for any high-tech deposition: from tips to optimize video quality, to instructions for streaming video and text-to-video synchronization, to on-demand Web access to transcripts, exhibits and video.



*“The Certified Multimedia Expert Program filled in the gaps in our technical knowledge and gave us the additional expertise to increase the efficiency and continuity with which we provide multimedia services.”*

*~ Garrett D. Leever, Director of Information Technology, Co-owner, Network Deposition Services, Inc.*

## Certified LiveNote Trainer

Our Certified LiveNote Trainer Program provides in-depth training on the LiveNote software attorneys use to receive realtime feed and to summarize key evidence. This comprehensive “train-the-trainer” course gives each graduate the technical expertise to provide their law firm clients with end-user instruction services.



*“I am proud to tell my clients I am a Certified LiveNote Trainer. It gives me more credibility and has resulted in me being the go-to-person for my clients. I believe the program has been valuable because it has given me more confidence. I also use it as another tool to establish new business with law firms.”*

*~ Debbie Saline, Barrister Reporting Service*

# solutions

# Thrive in any environment

With technology becoming increasingly prolific during an attorney's work day – from electronic discovery solutions, to Web-based research – the litigation market is fertile ground for sophisticated court reporting agencies. RealLegal and LiveNote give you a

tactical and strategic advantage in this environment. More than just a provider of software licensing and training, we sponsor various programs to enrich your own sales and marketing initiatives, and to help you flourish in the new high-tech era of litigation.



## Partnership

Our 1,500 consultants collaborate with our network of Certified Partners to promote deposition software and services to attorneys. Through co-hosted luncheons, CLE events, and other business development efforts, our mutual law firm clients gain valuable insight into the symbiotic relationship between court reporting services and LiveNote software.



## Professional Marketing

We realize that you don't always have the time to develop messaging and content for your promotional materials. Therefore, we provide a complimentary library of marketing tools to help you communicate the breadth and depth of your RealLegal and LiveNote services. The resources include professionally-printed literature for you to distribute to clients and content to republish within your own brochures.



## Lead Generation

RealLegal Unlimited™ subscribers receive free directory listings on FindLaw.com® – the most trafficked legal web site with 4 million visitors every month. As the leading searchable directory of products and services for legal professionals, a listing in the FindLaw Market Center is a great way to promote your agency to practicing litigators in your area.

Just add water

RealLegal makes it easy for your business to bloom into a modern, competitive provider of court reporting, videography and litigation support services. As a division of LiveNote and a Thomson business, our company provides you with something unique: a guarantee that every service you base on our technology will be welcomed by your law firm clients.

**Key advantages:**

- RealLegal provides the most popular products to manage your transcript-related work from start to finish.
- During our 10-year partnership with the court reporting community, we have fine-tuned our software to support every court reporter's commitment to accuracy, quality, and security.
- RealLegal and LiveNote share the same R&D team; therefore, the deliverables you produce with RealLegal technology are guaranteed to be compatible with the most widely-used litigation support software for attorneys.
- Our end-to-end training sessions demonstrate how to get the most value from your RealLegal solutions, as well as how your attorneys will use their LiveNote software to manage your deliverables.
- Our core technology is available via a convenient, no-risk subscription plan that is affordable and scalable to court reporting agencies of any size.

For more information about RealLegal and LiveNote technology for court reporters, call **1.800.548.3668** or visit us online at **RealLegal.com**.



Legal advantage

The #1 provider of transcript-related software and services for court reporters

"As advocates for technology, Rosenberg & Associates recognizes the importance of partnering with software companies who are able to meet the every day demands of our clients. Our association with RealLegal and LiveNote has made it possible for our growth, providing our clients with the latest and the best high-tech solutions for their litigation."

~ Cathy Kane, Vice President of Operations, Rosenberg & Associates

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